



## Announcement Of Executive Director Transition

July 23, 2024

It is with a mixture of sadness and heartfelt appreciation that we announce the upcoming retirement of Anne Armstrong, the esteemed Executive Director of London Cares Homeless Response Services. Anne's last day will be July 25, 2024.

Anne's journey with London Cares has been nothing short of remarkable, spanning seven years of unwavering commitment and extraordinary contributions to advance our organizational mission, vision and values.

Anne's exceptional dedication and professionalism have consistently set the standard for excellence within our sector. Her expertise and passion for delivering the highest quality services have transformed London Cares from a grass roots start-up agency, into a central player in the Homelessness Sector and a vital component of the Health and Homelessness Whole of Community System Response. Anne's depth of compassion and her relentless focus on the needs of individuals experiencing chronic homelessness with complex needs are immeasurable.

Throughout her tenure, Anne has been a driving force behind several pivotal projects and milestones that have bettered the lives of those experiencing homelessness with complex needs, including:

- Ensuring the continuous operation of Street Outreach during the challenging times of the pandemic;
- Expanding essential services like Resting Space Services and increasing Outreach and Encampment support;
- Working collaboratively to pioneer initiatives such as the 602 Queens Ave shared service model and the Circle of Support Collaborative;
- Recently overseeing the opening of 25 highly supportive housing units in partnership with the London Health Sciences Centre, all under the umbrella of the Health & Homelessness Whole of Community System Response.

Anne has both forged and upheld the core values of our agency, rooted in community service and volunteer inspiration, during her tenure with London Cares. Her exceptional skill and passion for her work have been the cornerstone of her enduring relationships built on trust and respect with funders, community partners, staff, dedicated volunteers, and our

LONDON CARES HOMELESS RESPONSE SERVICES

602 Queens Ave, Unit 301.  
London, ON N6B 1Y8, Canada  
Phone: 519.667.2273  
<https://londoncares.ca/>

Charitable Registration Number: 72136 6490 RR0001



steadfast supporters. These relationships have consistently contributed to the overall health of our organization and have had a profoundly positive impact on our community.

We extend our heartfelt thanks to Anne for her invaluable service and invite all of you to join us in wishing her the very best as she journeys toward her well-deserved retirement.

With deep gratitude and warm regards,

**Kerry McGladdery Dent**

A handwritten signature in grey ink that reads "Kerry McGladdery Dent". The signature is written in a cursive, flowing style.

Board Chair, London Cares Homeless Response Services

LONDON CARES HOMELESS RESPONSE SERVICES

602 Queens Ave, Unit 301.  
London, ON N6B 1Y8, Canada  
Phone: 519.667.2273  
<https://londoncares.ca/>

Charitable Registration Number: 72136 6490 RR0001